

MEASURES,

WE INTRODUCED TO ENSURE SAFE CAMPING THIS YEAR

In this area we had no cases of coronavirus. To eliminate even the lowest possible risk of infection, until the virus is still present in the world, and to continue life most safely and in the most beautiful manner, we prepared **procedures that we carry out at the Camp Lupis:**

1. Guests that made a reservation cannot lose their advance payment regardless of the cancellation time due to covid-19.
2. The camp staff wears masks and for certain tasks also gloves and protective goggles.
3. We measure the temperature of our workers every day upon arrival.
4. At check-in, we also measure the temperature of our guests.
5. The hand sanitizer is available on all entry points of the camp with a notice that hand disinfection is mandatory.
6. Instead of shaking hands, we greet our guests with a slight bow.
7. Keeping the 2 meters distance between guests and staff is mandatory and there are also information in the camp that remind our guests, so we will be aware of the situation.
8. We limited the number of guests that may simultaneously enter the reception and shops – to 1 or 2 guests from the same family or parcel; in common sanitary facilities there can be 4 guests simultaneously.
9. In common sanitary facilities, there are patented sophisticated filtering devices that cleans the air 24/7 and destroys viruses and bacteria; it also eliminates odors, CO2, allergens, gases and dust and enriches the air with negative ions and vitamin C; all this with some help of the UV-lamps and ozone. The technology is safe for the people. This way the air is cleaned, and the surfaces are disinfected with professional disinfectants. Guests must wash their hands.
10. We made sure that all common areas, such as reception, shop and sanitary facilities, are always naturally ventilated.
11. The sanitary facilities are cleaned and disinfected more often, the cleaned bathrooms or cabins are marked and sealed with a special sticker that indicates that the bathroom is clean, disinfected and thus ready for use. Before use, the guest removes the sticker and throws it away, which is a signal for us to clean and disinfect the bathroom, prepare it for the next guest and mark the bathroom as safe. This way the guest can be certain that there is no risk of infection.
We advise you to use such marked bathrooms for the whole parcel or the family, so due to high costs, the cleaning will not be needed for every person but only for an individual family or parcel.
12. Surfaces, such as doorknobs, switches, floor and other surfaces we often touch, are regularly disinfected with professional disinfectants.
13. In all sanitary facilities there are information and notices that remind the guests to act desirably and responsibly or to wash their hands often and correctly. The notifications are written in several languages.
14. We provide enough: soap for hand washing, disposable paper towels and hand sanitizers.
15. We also organized a **VIRTUAL RECEPTION** that is accessible at 00385958302990 – Marija Lupis, **CONTACTLESS CHECK-IN** of the guests and **CONTACTLESS PAYMENT** at request of the guest.
16. We advise all guests with covid-19 symptoms to stay at home. If an infected person should come, we arranged 1 room with a bathroom at the isolated spot, where an infected guest can be placed until his/her return home is organized. In this case we notify the epidemiologist on duty and a suitable procedure is introduced.
17. Regardless of the significant cost increase, we kept the same prices and the pre-season prices were reduced and extended for their period of validity.
18. We observe safety recommendations because the virus is still present, and this will definitely help us protect ourselves from the possible infection.

We shall still enjoy life, spend time outdoors and discover the beauty of each individual day.

We wish you a nice and safe stay in the camp Laugh – let us show this virus our teeth ☺